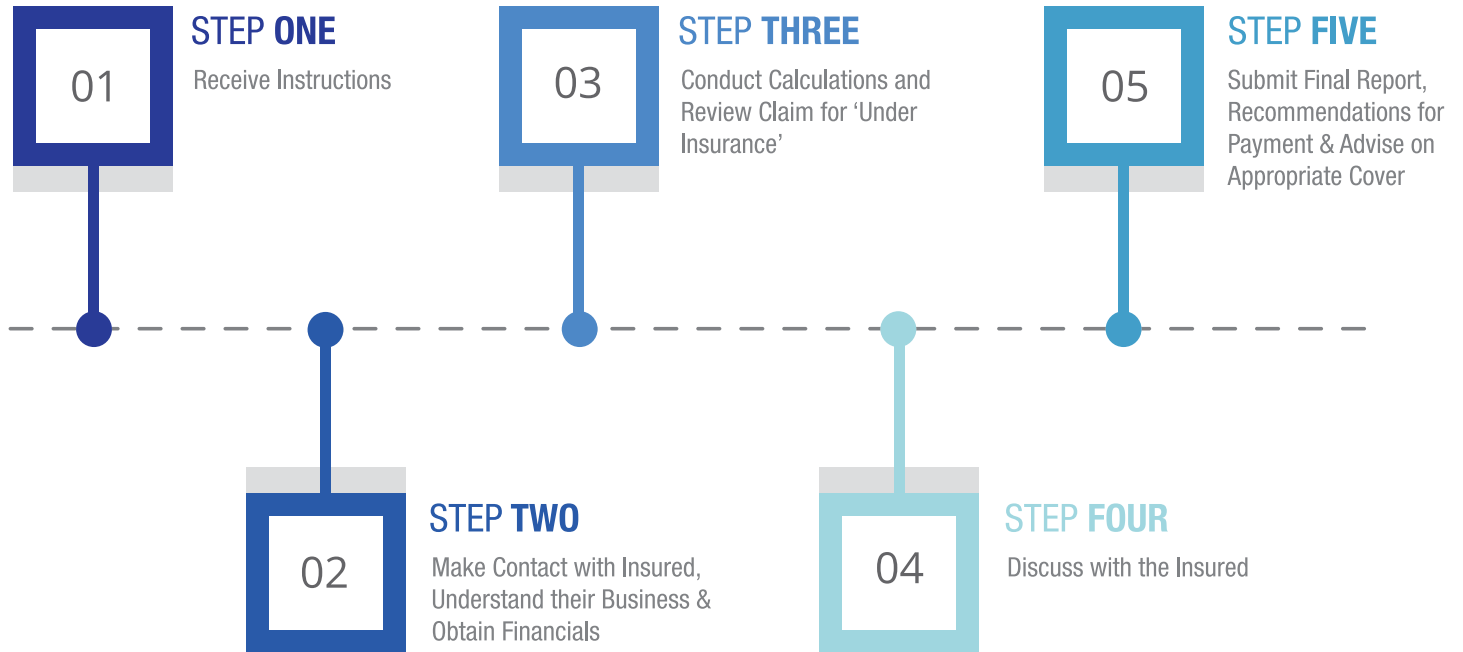




XCLAIM BUSINESS INTERRUPTION CLAIM ASSESSMENT

- Fast, Accurate & Cost-Effective Claim Preparation & Assessment all in one service
- Get Your Clients Back on their feet ASAP
- Industry Leading Streamlined Assessment Processes

XCLAIM'S ASSESSMENT PROCESS & TURNAROUND TIME:



We commence all jobs within 24 hours and process all information received as quickly as possible to expedite our work and minimize the Claim Assessment Time.

There is a ceiling on fees for claims below \$20,000 which is made possible with our Streamlined and Efficient Processes.

XCLAIM'S CASE STUDIES:



CASE STUDY 1

Reducing Costs for the Insurance Company

Background

This case study involves the examination of multi-channel production facilities and the impact of earning potential when part of a production facility is out of service.

Case Details

A client had damaged a concrete mixing plant and their production capacity was reduced by 70%. A property loss adjuster was engaged to assess the property damage and provided an estimate of the loss of income as a result of the incident based on capacity. The XClaim team examined

the actual production history of the facility and found that production volumes had been declining and the plant was operating at approximately 50% of capacity.

Outcomes

The loss was estimated at \$110,000 by the original assessor but had failed to take into consideration the excess period and actual trends. After examination of actual production trends, variable production costs and efforts to mitigate loss, the claim was settled by XClaim for \$38,250. The assessment fee was \$800 and resulted in a saving of over \$71,000.



CASE STUDY 2

Immediate Turnaround & Fast Processing

Background

This case study centres on a major weather event and the ability of XClaim to quickly process claims and explain subtleties of insurance policies, specifically prevention of access and power outage claims and periods of non-indemnity.

Case Details

On 20 April 2015 a large storm cell passed over

Newcastle and surrounding areas causing widespread damage, flooding and power outages. Many businesses were impacted by power outages ranging from 2-7 days.

Outcomes

On receipt of financial information from clients, XClaim quickly processed all claims, turning around assessments in an average of 1.2 days with assessment fees averaging of \$225.

TESTIMONIALS:



“We insure Cranes & Heavy Machinery and do whatever we can to minimize the downtime of our clients. Andrew and the Xclaim Team are outstanding at delivering attentive service, rapid turnarounds and are very cost effective.”

UAA Insurance, George Grasso



“Xcelerate is one of our top service providers, they go above and beyond what is required and are people I have come to trust and rely upon.”

Claims Distribution Manager, Global Insurer

ABOUT US:



XCLAIM

P 07 3124 8600

E info@xclaim.com.au

W www.xclaim.com.a

Andrew Bassingthwaighte (BBus CPA) qualified as an Accountant in 1990 and has extensive industry and insurance recovery experience. Throughout his time in the recovery industry, Andrew has assisted businesses to calculate and recover their loss of income and avoid the high cost of claim preparation and accounting fees.

This was the catalyst to develop XClaim.

XClaim has assembled a team of Accountants and support staff that are dedicated to getting businesses back on their feet fast.

Specialised systems, Efficient Workflows and Intelligent Processes are the core of what makes XClaim’s super quality outcomes.

To get started, please visit our Website & Contact Us.